



Keeping Children Safe

All children deserve to live without the fear of abuse and neglect. If you suspect that a child is being abused or neglected, make that call.

Report Child Abuse & Neglect

If a child is in immediate danger, call [911](#).

If you suspect child abuse or neglect:

Call the NY State Central Register (SCR)
Child Abuse & Maltreatment Hotline 24/7

- General Public: [1\(800\) 342-3720](#)
- Mandated Reporters: [1\(800\) 635-1522](#)
- Deaf/Hard of Hearing: [1\(800\) 638-5163](#)
- You can also call [311](#) in NYC.
- [How to make a report](#)

Feeling overwhelmed? - Get Help

Parenting is tough, but it should not be tough on children.

- Throughout the City, resources are available to provide support services to overwhelmed parents. Call [311](#) and ask for “parenting support.” Parents can also contact the [ACS Community Partnerships group](#).
- For help finding preventive services, call the ACS Parent Help Line (OPTA) at [\(212\) 676-7667](#).
- Be cautious when leaving children with caregivers. [Learn more](#) for tips on choosing a safe caregiver for your child.
- Is your teen acting out? Contact the [ACS Family Assessment Project \(FAP\)](#) in your borough for help.

New York State’s Abandoned Infant Protection Act

New York State’s Abandoned Infant Protection Act allows a parent to abandon a newborn baby up to 30 days of age anonymously and without fear of prosecution -- if

the baby is abandoned in a safe manner. A parent is not guilty of a crime if the infant is left **with an appropriate person** or in a **suitable location** and the parent **promptly notifies** an appropriate person of the infant's location. A hospital, staffed police or fire station are examples of safe and suitable choices.

For more information regarding the Abandoned Infant Protection Act, call toll free: [1-866-505-SAFE \(7233\)](tel:1-866-505-SAFE).

Get Involved

We encourage you to get involved in the lives of children in your communities by tutoring, mentoring, coaching, or volunteering.

For opportunities to volunteer, visit [NYC Service](#).

Adult Protective Services

To report abuse and neglect of an adult 18 years old and older, call the New York State Adult Protective Services at [1-844-697-3505](tel:1-844-697-3505). [Learn more](#) about NYC services for adults who are physically and/or mentally impaired and need help to live safely in their homes.